

KNOW YOUR RIGHTS

How to Get Food Assistance

The **Supplemental Nutrition Food Assistance Program (SNAP)** provides a monthly benefit on a card that can be used to buy groceries. Expedited SNAP is available if you are having a cash emergency with very little or no money in the bank. Participation in SNAP may count in a “public charge test” for some immigrants, but this test does not apply to most immigrants that qualify for SNAP.

Applying is easy and simple:

- **By Phone:** 1-855-637-6574
- **Online** at www.yes.state.nm.us
- **In-person** at an Income Support Division office (for help finding an office, go to www.hsd.state.nm.us/isd or call 1-800-283-4465).
- **By Mail** by requesting a paper application from www.yes.state.nm.us or calling 1-855-637-6574.



You qualify for SNAP based on your income

If you are receiving pandemic unemployment assistance, it will be counted in an income determination but you can apply for SNAP after this federal assistance ends.

The maximum amount of SNAP benefits that your household can receive is below:

Household Size	Maximum Monthly SNAP Amount
1	\$194
2	\$355
3	\$509
4	\$646
5	\$768
6	\$921

➔ HSD must process your SNAP application within 30 days. If you apply for expedited SNAP then you must be notified within 7 days.

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Documents You May Need to Turn In

Applicants may need to provide information or documents that cannot be verified electronically by the Income Support Division. Ask the ISD workers for help if you are having trouble finding your documents or with any other part of your application. They are required to assist you.

Identity: Proof of identity can be done electronically using a social security number (SSN). If this is not possible, a state issued ID may be required.

State residency: So long as you state you are a resident of New Mexico and intend to stay here or that you moved here for work, no proof of residency is required.

Proof of income: If the Income Support Division cannot verify your income electronically, they will ask you for documents that show your income, like paychecks or an employer statement. *If you cannot provide documents because of COVID-19 or other good cause reasons, ISD must accept a sworn statement from you about your income.*



Social Security numbers and proof of citizenship/immigration status are only required for individuals applying for cash assistance, and are not required for family or household members that are not applying. If ISD cannot verify your status or U.S. citizenship electronically, you will need to turn in documents.

Staying Enrolled in SNAP

- You will need to complete a form every six months to keep SNAP benefits and report changes to your circumstances that would impact your eligibility for benefits. You will have to renew SNAP benefits every 12 months.
- To keep SNAP, some adults without dependents must meet monthly work requirements unless they qualify for an exception to the rule because of a disability or other good cause reason.
- You have a right to receive a written notice before your SNAP benefits are cut or denied that explains why the decision was made. If you disagree with a decision in your case, you have 90 days to request a fair hearing. If you request a hearing within 13 days then you may continue to receive SNAP food assistance.